## Club Subscription and Refund Policy

## 2024 Winter Season

### 1.0 Setting of Subscription Levels



By 15 January each year, the Executive Committee will approve the level of subscriptions, other fees and key dates for the upcoming winter playing season. Subscriptions will be set after taking into account annual plans, budgets and overall aspirations for the year.

The Executive Committee shall also, where possible, consider the fee relativity with other football and alternate sporting clubs.

Once ratified, all Club subscriptions, fees, discounts etc and key dates will be published on the Club's website, (in Schedule 1 to this policy), by $20^{\text {th }}$ January in the year of the season to which they apply.

### 2.0 Due Date for Payment of Subscriptions

The Club requires all registered players to have paid the relevant current year subscription amount (and any arrears from previous years) by the following dates:

U5 to U17 Grades
Seniors
$17^{\text {th }}$ March 2024
$1^{\text {st }}$ April 2024

Failure to do so (subject to paragraph 7.0 herein) may mean that any player is deemed to be non-financial, not a member of the Club, and therefore ineligible to play in any NRF/NZF sanctioned or internally organised competition.

Should any player, having been informed in writing of their non-financial status, participate in any NRF/NZF competition or internally organised competition, the team of which that player is a part, will risk losing any competition points gained.

### 3.0 Subscription Discounts

### 3.1 Prompt Payment Discount

The Club encourages all players to register early and pay all subscriptions in full during the registration process, or by the due dates mentioned in Section 2.0 above. To assist those who register and pay early, subscriptions will be reduced by a prompt payment discount of 10\%, (subject to payment by a specified deadline date).

A prompt payment discount cannot be claimed on any payments made that are received into the Club bank account after midnight on the relevant deadline date.

Prompt payment discounts that are claimed in error remain outstanding, and may lead to the member being declared non-financial as per Clause 2.0 above.

Subscription and Refund Policy continued

### 3.2 Family Discount (only Junior/Youth Players are eligible)



The Club offers a family discount to family groups with more than two children playing with the Club. The third, and each subsequent, child registered together at the same time and as part of the same family group will entitle the family to a $10 \%$ Family discount on the lowest subscription chargeable for those family members.

Family discounts claimed may be subject to audit (and adjustment if necessary) by the Club.

### 4.0 Part Season Fees

Players who join after the deadline date for payment of subscriptions will be charged according to the following schedule:

| LATE REGISTRATION DURING SEASON |  | Subscription |
| :--- | :--- | :---: |
| Date Registered |  | \% Payable |
| Before 31 May |  | $100 \%$ |
| 1 June - 31 July |  | $70 \%$ |
| 1 August or Later |  | $50 \%$ |

### 5.0 Withdrawal of Registered Players

Players who register, pay a subscription and subsequently withdraw (with advice to the Club in writing) will normally be entitled to a standard refund according to the following schedule:

| WITHDRAWAL WITH SUBSCRIPTION PREVIOUSLY PAID | Administration | Subscription |
| :--- | :---: | :---: |
| When Advised in Writing | Fee Retained | \% Refund |
| Before Subscription Due Date * | $\$ 15.00$ | $100 \%$ |
| After Subscription Due but before 31 May |  | $70 \%$ |
| 1 June - 31 July |  | $50 \%$ |
| 1 August or Later |  | $0 \%$ |

Players who register, do not pay a subscription, and subsequently withdraw (with advice to the Club in writing) will be liable according to the following schedule:

| WITHDRAWAL WITH SUBSCRIPTION NOT PAID | Administration | Subscription |
| :--- | :---: | :---: |
| When Advised in Writing | Fee Payable | \% Payable |
| Before Subscription Due Date * | $\$ 15.00$ |  |
| After Subscription Due but before 31 May |  | $30 \%$ |
| 1 June - 31 July |  | $50 \%$ |
| 1 August or Later |  | $100 \%$ |

### 6.0 Subscription Refunds - Special Circumstances


6.1 The Club accepts, that in normal circumstances, all players who register (or are registered by someone else) to play with the Club each season have done so in good faith, and with the intention of playing for the Club for the duration of the season. The Club therefore accepts that in most cases, requests for a refund of subscriptions will normally be the result of special circumstances.
6.2 The Club will accept written (including emailed) requests for a full, or partial refund of net subscriptions paid (less administration fees and subject to time limitations as noted in section 5.00 above) in the following circumstances:
6.2.1 Where an incorrect subscription amount has been paid initially
6.2.2 Where a player sustains a long-term injury (medical certificate may be required)
6.2.3 Where a player becomes ill for an extended period of time (medical certificate may be required)
6.2.4 Where a player moves to reside permanently in another New Zealand Football Federation area, or overseas
6.2.5 Where a player has joined the Club for the first time in the junior grades ( $5^{\text {th }}$ to $9^{\text {th }}$ grade) and the Club has been advised in writing that they joined on a 'trial' basis
6.2.6 Where a player(s) is unable to be placed in a team due to insufficient registrations being received for a suitable team
6.2.7 Any other special circumstances which the Club Committee may from time to time accept.
6.3 The Club reserves the right to retain any refund of subscriptions until a player has returned all Club property and settled all other outstanding amounts for fines and/or other debts owed.

### 7.0 Hardship

7.1 The Club will consider applications for hardship assistance on a case-by-case basis.
7.2 Applications and/or recommendations should be in sent in writing to admin@ellersliefootball.org.nz and will be treated in confidence.
7.3 The Club will consider assistance in the form of partial or total waiving of subscriptions for a period and/or deferred or instalment payment arrangements.

### 8.0 Subscriptions for Players Playing Outside their Age Grade

8.1 The Club requires all players to play in their correct age grade
8.2 In exceptional circumstances players may be offered (and choose to accept) the opportunity to play in a different age bracket
8.3 In these cases, subscriptions shall be charged, and any eligible discounts applied, as if the player were playing in their correct age grade.

Subscription and Refund Policy
Schedule 1
SCHEDULE OF FEES - 2024 WINTER SEASON
(all figures include GST)


| Grade | Regular <br> Subscription | $\mathbf{2 0 2 4}$ <br> Team Photo | $\mathbf{2 0 2 4}$ Including <br> Team Photo | $\mathbf{2 0 2 4}$ <br> If Paid Promptly* |
| :--- | :---: | :---: | :---: | :---: |
| Under 5 (U5) | $\$ 127.50$ | $\mathrm{n} / \mathrm{a}$ | $\mathrm{n} / \mathrm{a}$ | $\$ 114.75$ |
| Under 6 to <br> Under 8 (U6 to <br> U8) *2 | $\$ 185.00$ | $\$ 20.00$ | $\$ 205.00$ | $\$ 184.50$ |
| Under 9 (U9) *2 | $\$ 195.00$ | 20.00 | $\$ 215.00$ | $\$ 193.50$ |
| Under 10 to <br> Under 12 (U10 <br> to U12) *2 | $\$ 245.00$ | 20.00 | $\$ 265.00$ | $\$ 238.50$ |
| Under 13 to <br> Under 18 (U13 <br> to U18) | $\$ 270.00$ | $\mathrm{n} / \mathrm{a}$ | $\mathrm{n} / \mathrm{a}$ | $\$ 243.00$ |
| Under 19 (U19) <br> *3 / *4 | $\$ 375.00$ | $\mathrm{n} / \mathrm{a}$ | $\mathrm{n} / \mathrm{a}$ | $\$ 337.50$ |
| Senior *3 / *4 | $\$ 375.00$ | $\mathrm{n} / \mathrm{a}$ | $\mathrm{n} / \mathrm{a}$ | $\$ 337.50$ |
| Social <br> Membership *5 | $\$ 50.00$ | $\mathrm{n} / \mathrm{a}$ | $\mathrm{n} / \mathrm{a}$ | $\$ 50.00$ |

*1 Only if paid by the due date noted in section 2.0 of this document.
*2 Total subscription charged includes team photo.
*3 Team Fee options are available - email registrations@ellersliefootball.org.nz for full details
*4 Casual Senior memberships (to play 5 games or less) are available - email registrations@ellersliefootball.org.nz for full details
*5 Social Membership (no discount available)

