



## **Club Subscription and Refund Policy**

### **2020 Winter Season**

#### **1.0 Setting of Subscription Levels :**

By 31 December each year, the Club Operating Committee shall recommend to the Executive Committee the level of fees for the winter playing season in the subsequent year, after taking into account their respective annual plans/aspirations for that year.

In reviewing these recommendations by 31 December each year, the Executive Committee shall also consider the fee relativity with other football and alternate sporting clubs.

Once ratified each year, all Club subscriptions, fees, discounts etc will be published on the Club's website, (as Schedule 1 to this policy), by 15<sup>th</sup> January in the year of the season to which they apply.

#### **2.0 Subscription Payments:**

The Club requires all registered players to have paid the relevant current year subscription amount (and any arrears from previous years) by the following dates:

<b>U5 to U19 Grades</b>	<b>31 March</b>
<b>Seniors</b>	<b>30<sup>th</sup> April</b>

Failure to do so (subject to paragraph 6.0 herein) may mean that any player is deemed to be non-financial, not a member of the Club, and therefore ineligible to play in any AFF sanctioned or internally organised competition.

Should any player, having been informed in writing of their non-financial status, participate in any AFF competition or internally organised competition, the team of which that player is a part, will risk losing any competition points gained.

#### **3.0 Subscription Discounts :**

##### **3.1 Early Bird Discount**

The Club encourages all players to register early and pay all fees during the registration process. To reward those who register and pay early, fees are reduced by an early bird discount amount, subject to payment by a specified deadline date.

Early bird discount amounts and deadline dates may vary by grade. The amounts and deadline dates will be published (as Schedule 1 to this policy) by 15<sup>th</sup> January in the year of the season to which they apply.



## **Subscription and Refund Policy** continued

### **Early Bird Discounts** continued

Early bird discounts cannot be claimed on any payments made that are received by the Club after midnight on the relevant deadline date.

Early bird discounts that are claimed in error remain outstanding, and may lead to the member being declared non-financial as per Clause 2.0 above.

### **3.2 Family Discount (only Junior/Youth Players are eligible)**

The Club offers a family discount to family groups with more than one child playing with the Club. The second, and each subsequent, child **registering as part of the same family group** (determined by reference to the home address recorded on the registrations) qualifies for a 10% discount on the gross subscription applicable for that child.

Family discounts claimed will be subject to Club audit. Where a discount is mistakenly deducted in calculating fees payable, the short paid amount remains outstanding, and may lead to the member being declared non-financial as per Clause 2.0 above.

## **4.0 Subscription Refunds**

4.1 The Club accepts, that in normal circumstances, all players who register (or are registered by someone else) to play with the Club each season have done so in good faith, and with the intention of playing for the Club for the duration of the season. The Club therefore accepts that any request for a refund of subscriptions will normally be the result of unusual circumstances.

4.2 The Club will accept written (including emailed) requests for a full, or partial refund of net subscriptions paid (less administration fees and subject to time limitations as noted in section 4.3 below) in the following circumstances:

- 4.2.1 Where an incorrect subscription amount has been paid initially
- 4.2.2 Where a player sustains a long term injury (medical certificate may be required)
- 4.2.3 Where a player becomes ill for an extended period of time (medical certificate may be required)
- 4.2.4 Where a player moves to reside permanently in another New Zealand Football Federation area, or overseas
- 4.2.5 Where a player has joined the Club for the first time in the junior grades (5<sup>th</sup> to 9<sup>th</sup> grade) and the Club has been advised in writing that they joined on a 'trial' basis



## **Subscription and Refund Policy** continued

### **Subscription Refunds** continued

- 4.2.6 Where a player(s) is unable to be placed in a team due to insufficient registrations being received for a suitable team;
- 4.2.7 Any other circumstances which the Club Operating Committee may accept from time to time.

### 4.3 Refunds of subscriptions will normally be limited to the following :

- 4.3.1 Refund requests received in writing before the published closing date for registrations in the year of payment – 100% of the discounted subscription paid less an administration fee of \$15.00
- 4.3.2 Refund requests received in writing after the published closing date but before the 31<sup>st</sup> of May in the year of payment – 70% of the discounted subscription paid less an administration fee of \$15.00
- 4.3.3 Refund requests received in writing after the 31<sup>st</sup> May and before 30<sup>th</sup> June in the year of payment – 50% of the discounted subscription paid less an administration fee of \$15.00
- 4.3.4 Refund requests received after 30<sup>th</sup> June in the year of payment will normally be declined.

4.4 The Club reserves the right to retain any refund of subscriptions until a player has returned all Club property and settled all outstanding amounts for fines and/or other debts owed.

## **5.0 Part Season Subscriptions**

5.1 Players joining the Club part way through a season will be charged fees based on the following percentage of the relevant full season fee:

- |       |   |      |
|-------|---|------|
| 5.1.1 | Up to and including 31 <sup>st</sup> May      | 100% |
| 5.1.2 | 1 <sup>st</sup> June to 30 <sup>th</sup> June | 70%  |
| 5.1.3 | 1 July or later                               | 50%  |

## **6.0 Hardship Cases:**

6.1 The Club recognises legitimate hardship cases (via a written approach) and will consider either a deferred or instalment payment arrangement on a case by case basis.



## **Subscription and refund Policy** continued

### **SCHEDULE OF FEES – 2020 WINTER SEASON**

#### **1.0 Subscription Levels :**

(all figures include GST)

Grade	Base Subscription	Including Team Photo
Under 5 (U5)	\$110.00	N/A
Under 6 to Under 9 (U6 to U9) *1	\$180.00	\$195.00
Under 10 to Under 12 (U10 to U12) *1	\$220.00	\$235.00
Under 13 (U13) *1	\$235.00	\$250.00
Under 14 to Under 19 (U13 to U19)	\$240.00	N/A
Senior *2 / *3	\$365.00	N/A

\*1 Subscription charged includes photo

\*2 Team Fee options are available – email [chairman@ellersliefootball.org.nz](mailto:chairman@ellersliefootball.org.nz) for full details

\*3 Casual Senior memberships (to play 5 games or less) are available – email [chairman@ellersliefootball.org.nz](mailto:chairman@ellersliefootball.org.nz) for full details

#### **2.0 Early Bird Discount Amounts and Deadline Dates :**

(all Early Bird discounts include GST)

5 <sup>th</sup> Grade	\$17.50	ONLY if paid by 24 <sup>th</sup> February 2020
6 to 19 <sup>th</sup> Grades	\$20.00	ONLY if paid by 24 <sup>th</sup> February 2020
Senior Grades	\$50.00	ONLY if paid by 13 <sup>th</sup> March 2020

#### **3.0 Family Discount :**

(all family discounts include GST)

5 <sup>th</sup> to 19 <sup>th</sup> Grade Players	10% of the gross fee payable for the second, and each subsequent child (provided each eligible player is registered online as part of the same family group).
Seniors Grade Players	No family discount

#### **4.0 Subscriptions for Players Playing Outside their Age Grade**

- 4.1 The Club requires all players to play in their correct age grade
- 4.2 In exceptional circumstances players may be offered (and choose to accept) the opportunity to play in a different age bracket
- 4.3 In these cases, subscriptions shall be charged, and any eligible discounts applied, as if the player were playing in their correct age grade.