



## **Club Subscription and Refund Policy**

### **1.0 Setting of Subscription Levels :**

By 30<sup>th</sup> November each year, the respective Junior/Youth and Senior Operating committees shall recommend to the Executive Committee the level of fees for the winter playing season in the subsequent year, after taking into account their respective annual plans/aspirations for that year.

In reviewing these recommendations by 31 December each year, the Executive Committee shall also consider the fee relativity with other football and alternate sporting clubs.

Once ratified each year, all Club subscriptions, fees, discounts etc will be published on the Club's website, (as Schedule 1 to this policy), by 15<sup>th</sup> January in the year of the season to which they apply.

### **2.0 Subscription Payments:**

The Club requires all players to have paid the relevant subscription amount, no later than 14 days, before the first game of the appropriate Auckland Football Federation competition is played each season.

Failure to do so (subject to paragraph 5.0 herein) may mean that any player is deemed to be non-financial, not a member of the Club, and therefore ineligible to play in any AFF sanctioned or internally organised competition.

Should any player, having been informed in writing of their non-financial status, participate in any AFF competition or internally organised competition, the team of which that player is a part, will risk losing any competition points gained.

### **3.0 Subscription Discounts :**

#### **3.1 Early Bird Discount**

The Club encourages all players to register early and pay all fees during the registration process. To reward those who register and pay early, fees are reduced by an earlybird discount amount, subject to payment by a specified deadline date.

Early bird discount amounts and deadline dates may vary by grade. The amounts and deadline dates will be published (as Schedule 1 to this policy) by 15<sup>th</sup> January in the year of the season to which they apply.

## **Subscription Policy** continued



Early bird discounts cannot be claimed on any payments made that are received by the Club after midnight on the relevant deadline date.

Earlybird discounts that are claimed in error remain outstanding, and may lead to the member being declared non-financial as per Clause 2.0 above.

### **3.2 Family Discount (only Junior/Youth Players are eligible)**

The Club offers a family discount to family groups with more than one child playing with the Club. The second, and each subsequent, child **registering as part of the same family group** qualifies for a 10% discount on the gross subscription applicable for that child.

Family discounts claimed will be subject to Club audit. Where a discount is mistakenly deducted in calculating fees payable, the short paid amount remains outstanding, and may lead to the member being declared non-financial as per Clause 2.0 above.

### **4.0 Subscription Refunds :**

- 4.1 The Club accepts, that in normal circumstances, all players who register (or are registered by someone else) to play with the Club each season have done so in good faith, and with the intention of playing for the Club for the duration of the season. The Club therefore accepts that any request for a refund of subscriptions will normally be the result of unusual circumstances.
- 4.2 The Club will accept written (including emailed) requests for a full, or partial refund of net subscriptions paid (less administration fees and subject to time limitations as noted in section 4.3 below) in the following circumstances:
  - 4.2.1 Where an incorrect subscription amount has been paid initially ;
  - 4.2.2 Where a player sustains a long term injury ;
  - 4.2.3 Where a player becomes ill for an extended period of time ;
  - 4.2.4 Where a player moves to reside permanently in another New Zealand Football Federation area, or overseas ;
  - 4.2.5 Where a player has joined the Club for the first time in the junior grades (5<sup>th</sup> to 9<sup>th</sup> grade) and the Club has been advised in writing that they joined on a 'trial' basis ;
  - 4.2.6 Where a player(s) is unable to be placed in a team due to insignificant registrations being received for a suitable team;
  - 4.2.7 Any other circumstances which the respective operating committees of the Club may accept from time to time.



## **Subscription Policy** continued

4.3 Refunds of subscriptions will normally be limited to the following :

- 4.3.1 Refund requests received in writing before the published closing date for registrations in the year of payment – 100% of the discounted subscription paid less an administration fee of \$15.00 ;
- 4.3.2 Refund requests received in writing after the published closing date but before the date of the first scheduled competition match in the year of payment – 70% of the discounted subscription paid less an administration fee of \$15.00 ;
- 4.3.3 Refund requests received in writing after the date of the first competition match and before 30<sup>th</sup> June in the year of payment – 40 %of the discounted subscription paid less an administration fee of \$15.00 ;
- 4.3.4 Refund requests received after 30<sup>th</sup> June in the year of payment will be declined.

4.4 The Club reserves the right to retain any refund of subscriptions until a player has returned all Club property and settled all outstanding amounts for fines and/or other debts owed.

## **5.0 Hardship Cases :**

- 5.1 The Club recognises legitimate hardship cases (via a written approach) and will consider either a deferred or instalment payment arrangement on a case by case basis.



## **Subscription Policy** continued

### **SCHEDULE OF FEES – 2017 WINTER SEASON**

#### **1.0 Subscription Levels :**

(all figures include GST)

5 <sup>th</sup> Grade	\$105.00
6 <sup>th</sup> /9th Grades	\$160.00
10 <sup>th</sup> to 17 <sup>th</sup> Grades	\$195.00
Under 19 Grade	\$245.00
Senior Grades	\$299.00

#### **2.0 Early Bird Discount Amounts and Deadline Dates :**

(all figures include GST)

5 <sup>th</sup> to 19 <sup>th</sup> Grades	Deduct	\$25.00 ONLY if paid by 27 <sup>th</sup> February 2017
Senior Grades	Deduct	\$40.00 ONLY if paid by 7 <sup>th</sup> March 2017

#### **3.0 Family Discount :**

(all family discounts given include GST)

5 <sup>th</sup> to 19 <sup>th</sup> Grade Players	10% of the gross fee payable for the second, and each subsequent child (provided each player is registered online as part of the same family group).
Seniors Grade Players	No family discount